

1. Please select the type of customer that best describes you.

- A) Fuel Card User
- B) Company Owner
- C) Administrative

2. Please select the county of your preferred Tropic Fleet/Pacific Pride sites.

- A) Miami-Dade
- B) Broward
- C) Palm Beach

3. How often do you purchase fuel from Tropic Fleet/Pacific Pride sites?

- A) Daily _____
- B) Several Times a Week _____
- C) Weekly _____
- D) Weekly to Monthly _____

4. How satisfied are you with Tropic Fleet Services sites?

- A) Very Satisfied
- B) Somewhat Satisfied
- C) Somewhat Dissatisfied
- D) Dissatisfied (If dissatisfied please explain why)

5. Generally, how long did your fuel experience take?

- A) 5 Minutes
- B) 5-8 Minutes
- C) 8-10 Minutes
- D) More than 12 minutes

6. How would you describe the pump equipment Tropic Fleet provides?

- A) Exceptional
- B) Works Well
- C) Works Okay
- D) In Need of Upgrade (Which Site _____)

7. When you last contacted our office, did we provide *friendly* and timely customer service?

- A) Yes (What kind of help did our staff offer)
- B) No (please explain)

8. Where (Locales or States) would you like to see more of our fuel sites?

Please feel free to provide us with any suggestions below or if you would like us to contact you regarding any issue.